



FOR IMMEDIATE RELEASE

**CONEXIS MAINTAINS PERFECT PERFORMANCE
National Leader in Benefits Administration Announces Performance Results**

DALLAS, Texas –September 3, 2009 – [CONEXIS](#), a Word & Brown company, continues a perfect streak by meeting or exceeding all 22 performance standards for the first half of 2009.

CONEXIS, a national leader in quality benefits administration services, pioneered the industry’s first and only performance standards and guarantees program for all clients. The performance standards established by CONEXIS provide defined, measurable standards for critical service metrics such as average speed to answer participant calls, process claims, and post payments. If CONEXIS does not meet or exceed these established service benchmarks, it returns to clients more than \$1 million in collected fees.

“We are always proud of our results, but we are particularly proud of our results so far this year because we met all of our performance standards while also meeting complex new COBRA requirements introduced in February under the President’s stimulus bill,” said Michael Close, president of CONEXIS. “Even under the pressure of the new requirements, we continued to provide outstanding service. And just as we did in 2008, we are confident we will have another strong year.”

To ensure performance results are measured and reported accurately, CONEXIS has a department dedicated to monitoring standards of performance versus actual results on a daily basis. The Quality, Performance and Risk Management Department reports directly to the Chief Compliance Officer of CONEXIS and consists of an independent internal audit team that monitors and reports on operational performance. Six members of the team hold American Society of Quality designations as Certified Quality Improvement Associates. Two members are trained as certified ANSI-RAB NAP ISO 9001 Internal Auditors.

“Our performance results are just one of the reasons our clients and business partners trust us to meet their benefits administration needs. Our expertise and commitment to providing outstanding service is evident in everything we do, and that gives our clients confidence and peace of mind,” Close said.

(more)

About CONEXIS

CONEXIS, a Word & Brown Company, provides benefits solutions to more than 25,000 clients nationwide, representing more than 5 million covered lives. For more than 20 years, CONEXIS has delivered a wide range of employee benefits administration solutions to clients ranging from small businesses to multi-national corporations, third-party administrators (TPAs), business outsourcing partners and health plans. With a dedicated focus on performance, service excellence, and compliance, its expertise includes COBRA and HIPAA Administrative Services; Direct Bill Services; and Flexible Benefits Administration, including Flexible Spending Accounts (FSA) and Section 132 Commuter Benefits.

CONEXIS was the nation's first outsourcing provider to offer benefits administration on a single Web-based, fully-integrated system and is the only benefits administrator to offer performance standards and guarantees to all clients, regardless of company size. It is headquartered in Dallas, Texas, with offices in Orange, Calif. For more information, visit www.conexis.com.

About The Word & Brown Companies

The Word & Brown Companies, headquartered in Orange, Calif., provide services through more than 50,000 brokers to nearly 60,000 employers with more than 6 million eligible employees. During a span of more than 25 years, The Word & Brown Companies have become the nation's recognized leaders in developing and offering innovative technology, health benefit plan models, and sophisticated employee benefits services to companies of all sizes.

The Word & Brown Companies include:

Word & Brown[®] General Agency, the leader in developing and distributing health benefit plan models and solutions to licensed brokers in California and Nevada; *CHOICE* Administrators[®], the nation's leader in developing and administering employee-choice health benefit programs; CONEXIS, providing benefits solutions to clients nationwide, with expertise in COBRA and HIPAA administrative services, direct bill services, and flexible benefits administration, including Flexible Spending Accounts (FSA) and Section 132 commuter benefits; and Quotit[®] Corporation, the leading Internet application service provider for the health insurance and employee benefits industry.

Visit <http://wordandbrowncompanies.com> for more information.

Media Contact:

Melissa Suggs
Manager, Corporate Marketing/Communications – The Word & Brown Companies
msuggs@wordandbrowncompanies.com

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